



# SSR MOTORSPORTS FACTORY LIMITED WARRANTY GUIDE

SSR Motorsports and your selling dealer thank you for selecting a SSR Motorsports scooter or powersports product. Our commitment to you begins when you purchase one of our quality products. This document explains the warranty coverage that applies to your new SSR Motorsports vehicle. Please read it carefully so you understand the extent of coverage on your new scooter or powersports product. Wear items, labor and shipping costs are not covered under the Factory Limited Warranty.

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## **FACTORY LIMITED WARRANTY COVERAGE**

### **ALL NEW SSR ON-ROAD MOTORCYCLES / SCOOTERS:**

- 12 Month or 10,000 Mile Limited Engine / Transmission Warranty (Parts Only)
- 6 Months Limited Vehicle Warranty (Parts Only)
- 90 Days Limited Battery Warranty

### **ALL NEW SSR UTVs:**

- 12 Months Limited Engine / Transmission Warranty (Parts Only)
- 6 Months Limited Vehicle Warranty (Parts Only)
- 90 Days Limited Battery Warranty

### **ALL NEW SSR PIT BIKES / DIRT BIKES:**

- 90 Days Limited Engine / Transmission Warranty (Parts Only)
- 30 Days Limited Vehicle Warranty (Parts Only)
- 90 Days Limited Battery Warranty

### **ALL NEW SSR ELECTRIC BICYCLES:**

- 24 Month Limited Frame Warranty (Parts Only)
  - 12 Month Limited Components Warranty (Parts Only)
  - 12 Month Limited Battery Warranty
- (Please refer to Electric Bicycles Factory Limited Warranty Guide for details)

## **PARTS NOT COVERED BY FACTORY LIMITED WARRANTY:**

Wear items are not covered under warranty and include items such as:

- |                                   |                                 |                                  |
|-----------------------------------|---------------------------------|----------------------------------|
| - Spark Plugs                     | - Throttle Cable, Idle Cable    | - Brake Line Cable, Clutch Cable |
| - Drive Chains, Drive Belts       | - Air Cleaner Element & Bracket | - Clutch / Clutch Components     |
| - Front / Rear Brake Pads / Shoes | - Swing Arm Bushing             | - Light Bulbs                    |
| - Fuses / Rubber Parts            | - Outside Plastic Parts         | - Front / Rear Tires & Tubes     |
| - Front / Rear Rims               | - Gear / Engine Oil             | - Front / Rear Brake Rotors      |
| - Brake / Clutch Levers           | - Steering Stem Bearings        | - Floor Boards / Pegs            |
| - Oil / Fuel Filters              | - Grips                         | - Motor Mount Bushing            |

## **DAMAGE CAUSED BY THE FOLLOWING IS NOT COVERED UNDER WARRANTY:**

Unavoidable natural disasters, fire, collision, theft, improper storage or transportation, negligence of the periodic maintenance, improper use, repair, adjustment or maintenance, using the product as a rental vehicle or for commercial use, unauthorized modification made to the product, operation of the vehicle when it is overheating, or installing performance parts or components on the vehicle that change the original engineering. The Factory Limited Warranty does not cover damage caused by, or resulting from, any other reason besides a manufacturer's defect.

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## **VEHICLE OWNER'S RESPONSIBILITY**

It is the responsibility of the owner to maintain and care for the vehicle as outlined in the owner's manual. Owners must service and maintain the vehicle in accordance with the owner's manual. All service and maintenance should be performed by an authorized SSR dealer or a reputable repair shop. Periodic maintenance and inspections are considered regular maintenance and are not subject to warranty claims or reimbursement.

## **VEHICLE INSPECTION:**

SSR Motorsports vehicles are carefully inspected at the assembly plant and at the dealership, with the exception of "drop shipped" vehicles, prior to retail delivery. If any damage is noticed when the vehicle is received, the selling dealer should be notified immediately.

## **WARRANTY REGISTRATION:**

Prior to submitting a warranty repair or replacement claim, the SSR Motorsports product must be registered with SSR Motorsports at <http://www.ssrmotorsports.com/store/warranty-registration.html>, unless the claim is due to shipping or crate damage.

## **WARRANTY TERMS AND CONDITIONS**

The Factory Limited Warranty starts from the date of purchase of the new SSR Motorsports scooter or powersports product by the customer. During the warranty period, SSR Motorsports will cover PARTS ONLY. Wear items are not covered under warranty. SSR Motorsports does not cover the labor or shipping required to remove or ship the vehicle or part for warranty repair or replacement.

**PURCHASING A VEHICLE IN THE CRATE WITHOUT SETUP BY A PROFESSIONAL MECHANIC VOIDS THE FACTORY LIMITED WARRANTY.**

**FACTORY LIMITED WARRANTY IS NOT TRANSFERABLE AND IS VALID FOR THE ORIGINAL PURCHASER ONLY.**

## **WARRANTY CLAIMS:**

**ALWAYS CONTACT THE SELLING DEALER FIRST!** All warranty claims must be submitted through the selling dealer. The selling dealer is required to complete a Warranty Request Form as well as order any parts to be replaced under warranty. All warranty repairs must be processed and performed by the selling dealer. Only if the selling dealer cannot be reached should SSR Motorsports be contacted directly for warranty issues or repairs. If contacting SSR Motorsports directly, a copy of the original invoice showing the model number, vehicle identification number (VIN), and date of purchase must be provided before SSR Motorsports can warrant the product directly. A Warranty Request Form must be completed and submitted along with all required photos for review by SSR Motorsports. In some cases, parts may need to be shipped back to SSR Motorsports for further inspection and verification of defects before warranty replacement parts are shipped.

## **WARRANTY LABOR AND SHIPPING CHARGES:**

SSR Motorsports does not cover the labor or shipping costs required to remove or ship a vehicle or part for warranty repair or replacement unless the claim is due to shipping damage caused by a shipping carrier arranged by SSR Motorsports. The dealer is responsible for any and all labor and shipping charges incurred to transport defective and warranty replacement parts to and from SSR Motorsports. If SSR Motorsports is warranting the product directly, the owner is responsible for any and all labor and shipping charges incurred to transport defective and warranty replacement parts to and from SSR Motorsports. SSR Motorsports is not responsible for shipping incorrect parts if the original defective parts are not returned for verification. In some cases, replacement parts may have to be shipped from overseas and can take up to 8 weeks for delivery.